



MARCH 31, 2015

Mark Farrell

has successfully completed

Design Thinking for Business Innovation

a 4 week online non-credit course authorized by University of Virginia and offered through Coursera

A handwritten signature in black ink that reads "Jeanne Liedtka".

Jeanne Liedtka
United Technologies Corporation Professor of Business Administration
Darden Graduate School of Business
University of Virginia

VERIFIED
CERTIFICATE



Verify at coursera.org/verify/KQ79DAZ9EZ
Coursera has confirmed the identity of this individual and their participation in the course.